SCDF Fire Certificate Renewal Application

Version 1

As of 30 May 2024

Prepared by: Fire Certificate Section Fire Safety Management Branch | Fire Safety Department

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S AI —	BEARCH RESUITS FOR "TIPE CERTIFICATE"	ices (21)			
	My Licences Some search results from My Licences failed to load. Please try	again or <u>contact us</u> [?] if th	ne issue persists.		
	LICENCE NAME AND NUMBER	STATUS	EXPIRY DATE	ACTION	
	Fire Certificate SUB2024000854	Active	2 Oct 2024	Select Action V	
	Fire Certificate SUB2024000856	Due for Renewal	15 Sep 2024	Select Action V	1 Тор

GoBusiness Portal

At the search bar, fill in "Fire Certificate"

You will be able to view all the certificates that you have applied.

Renew Certificate

Fire Certificate SUB2024000856

View the statu Renewal"

Select Action

us that shows "Due for						
button and aliak an "Danaw"	,	My Licences Some search results from My Licences f	ailed to load. Please try again or <u>contact us [7</u> if the	issue persists.		
DULLON AND CIICK ON RENEW		LICENCE NAME AND NUMBER	ACTION			
		Fire Certificate SUB2024000854	Active	2 Oct 2024	Select Action $~~\lor~~$	
		Fire Certificate SUB2024000856	Due for Renewal	15 Sep 2024	Select Action V	
					View Form	
	Due for Renewal	15 Sep 2024	Select Action \lor		Amend	
			View Form		Cancel	
			Amend			1 Тор
			Renew			
View	All My Licences Res	sults $ ightarrow$	Cancel			

All Results (33) My Licences (7) My Submissions (5) Available Services (21)

1. General Info

If you are the direct applicant, select as "As an applicant"

If you are applying on behalf for the Building Owner / MCST, select as "On behalf of applicant"

Information of Applicant Details is autopopulated from CorpPass.

If your information at Registered Address is not recognized, fill in your address as "Foreign Address".



2. Application Details

Information that you have filled in previous application will be shown here.

You may update your information in this section.

A Singapore Government Agency Website How I and applications	lidentify.∽	
Singapore		(+) Copy Form
1 General Into		
2 Application Details	STEP 2	
(3) Review Form	Fill in the following details.	
(4) Declaration		
(5) Make Payment		
	Licence Detail	
	FCP Number	
	FCP/R/0008/24	
	Licence Number	
	SUB2024000856	

Details of Building Owner / MSCT

You may update the information such as Company Name and Name.

Note: Name refers to the person (e.g. Tan Si Ling)

Details of Building Owner / MCST

MCST 1231			
			9/
Name			
GRACE LIN			
			ç
Building Address			
Postal Code			
768805	Retrieve Add		
Block /House No	Street Name		
Block/House No.	Street Name		
Block/House No.	Street Name YISHUN CENTRAL 1		~
Block/House No. 31 ~ Floor/Level @ (Optional)	Street Name YISHUN CENTRAL 1 Unit (Optional)	Building Name	~

Details of Building Owner / MSCT

You may update the information such as Mailing Address, Mobile Number, Telephone Number and Business Email.

Kindly provide alternative email address if there is a change of personnel.

768805	ତ୍ତ୍ୱି Retrieve Add	ress	
Dia da (Lianza Nia	Charles Marine		
BIOCK/HOUSE NO.	Street Name		
31 ~	YISHUN CENTRAL 1		
Floor/Level 🕜 (Option	nal) Unit (Optional)	Building Name	
Eg: 01, B1, 01M	Eg: #05-01, use 01	NIL	
Mobile Number			
Mobile Number +65 9023	9503		
Mobile Number +65 9023 Telephone Number	9503		
Mobile Number +65 V 9023 Telephone Number +65 V 3980	9503 2192		

Details of Fire Safety Manager (FSM)

If you have a new appointed FSM, please update accordingly as information is prepopulated from the previous record.

Deto	ails of Fire Safety Manager	
This se	ction will be pre-populated.	
Require	Fire Safety Manager?	
O Yes	5	
Build	ding Information	
Build This se	ding Information	
Build	ding Information action will be pre-populated.	
Build This se Building Resid	ding Information action will be pre-populated. g Type Hential Building	
Build This se Building Resic	ding Information action will be pre-populated. g Type dential Building	

Building Information

Update the last date of Fire Drill conducted.

This section will be pre-populated.	
Building Type	
Residential Building	\checkmark
Date of Last Fire Drill Conducted (Optional)	
Required for all buildings except residential building (exclude integrated developments)	
DD/MM/YYYY	Ë
Details of Maintenance of Fire Safety Works	
Details of Maintenance of Fire Safety Works	
Details of Maintenance of Fire Safety Works To select in accordance to the Fire Certificate Application Form	
Details of Maintenance of Fire Safety Works To select in accordance to the Fire Certificate Application Form Maintenance Type	

Details of Maintenance of Fire Safety Works

You are required to submit the date of the last testing or inspection following FC Form Application Page 1.

For each item in the Actions Column, select the notepad to make the amendments on the last testing or inspection date.

	cate Application Form			
Maintenance Type				
Select		\sim		
Date of Last Testing or Inspection				
DD/MM/YYYY		ä		
+ Add				
+ Add				
Add Maintenance Type	Date of Last Testing or Inspection		Actions	

Ш

 Maintenance Type
 Date of Last Testing or Inspection

 Automatic Fire Alarm System
 06/02/2024

Payment Mode

Online Payment → Credit / Debit Card

Offline Payment \rightarrow GIRO

For GIRO user: You are required to click on the link in GoBusiness to open a separate tab. Proceed for payment after submission.

Payment Mode

Payment Mode

Please select "Offline Payment" for Giro payment, Government agencies who is intending to use JAV or payment more than \$5,000 and "Online Payment" for Debit/Credit Card payment.

Online Payment

Offline Payment

Please submit application before making payment here.

Things to note for GIRO payment process: SCDF GIRO payment is not recurring auto-deduction. Fee deduction will only be processed after payment initiated via SCDF e-Services. Processing time for GIRO payment is two weeks. Soft copy of payment invoice will be emailed to the email address linked to the GIRO account upon successful collection.

Upload Documents

Upload Documents

Applicant to attach the Fire Certificate Application Form.

Note: File name should not have special characters and space.

Once completed, select "Review Form"

Upload Documents

FC Application Form Only 1 file at 7 MB or less.		Ī
Fire_Certificate_Form.pdf (8.7 KB) Outploaded		
Other Supporting Document 1 (Optional) Only 1 file at 7 MB or less.		Cî.
File name must have no more than 130 characters and no spaces. Only letters (a-z),	numbers (0-9), underscores (_), and hyphens (-) are allowed.	
Other Supporting Document 2 (Optional)		G
Only 1 file at / MB or less.		
Drop a tile here or click to upload		
Other Supporting Document 3 (Optional) Only 1 file at 7 MB or less.		Ċ
Other Supporting Document 3 (Optional) Only 1 file at 7 MB or less. Drop a file here or click to upload		Ċ
Other Supporting Document 3 (Optional) Only 1 file at 7 MB or less. Drop a file here or click to upload		(.
Other Supporting Document 3 (Optional) Only 1 file at 7 MB or less. Drop a file here or click to upload		6

Review Form

Check all the information that you have filled in is accurate.

A Singapore Government Agency Website How to	dentify~
(1) General Info	
(2) Application Details	step 3 Review Form
3 Review Form	Please review the following details carefully. You will not be able to edit these details when you proceed to the next step.
(4) Declaration	
(5) Make Payment	General Information
	Profile
	I am applying As an applicant
	Applicant Detail
	Solutation Mdm
	Name Tim Tom
	ID Type & ID Number NRIC: ****0580Z
0	Email timtom@abc.com

Review Form

Click on Declaration Button to proceed.

Upload Documents

FC Application Form Only 1 file at 7 MB or less.

Fire_Certificate_Form.pdf (8.7 KB)

Other Supporting Document 1 (Optional) Only 1 file at 7 MB or less.

Other Supporting Document 2 (Optional) Only 1 file at 7 MB or less.

Other Supporting Document 3 (Optional) Only 1 file at 7 MB or less.

← Back to Edit Dec

Declaration ightarrow

Declaration

Check on the box and click on Make Payment.



Payment

Applicant who selected **Online Payment** at Application Details, fees will be reflected for payment.

Online Payment refers to Debit/Credit Card

涉 A Sing	gapore Government Agency Website <u>How to identify</u> ~	
gб	go business SINGAPORE	
	Payment	
	Please review your fees and make payment.	

DESCRIPTION	AMOUNT
Fire Certificate	
Application Fee	\$264.00
Subtotal	\$264.00
Total	\$264.00

Payment Method

For applicant who is using Credit/Debit Card, fill in your details.

Once completed, click on Make Payment.

Use A Different Card				
MM/YY CVC				
card				
t	Use A Different Card			

Once completed, a Tax Invoice will be generated.

Your application status will update to "Submitted".

Note that your application will take approximately 21 Business Days to process, review (Depending if there are any deviation items) and approve the certificate.

Tax Invoice TN



28 May 2024, 09:41am

Applicant:		
	Payment Mode: Credit Card - Visa	
Fire Certificate		
Singapore Civil Defence Force (SCDF) 21, Ubi Ave 4, Civil Defence Complex, SINGAPORE 408827	GST Registration No.:	
Application ID: C24	Payment Transaction ID:	
DESCRIPTION		FEES
Application Fee		\$231.00
	Subtotal (SGD)	\$231.00
	Total Paid (SGD)	\$231.00

Payment

Applicant who selected **Offline Payment** at Application Details, fees will be reflected for payment.

Offline Payment refers to GIRO account with SCDF.

Applicant must select the "Submit" button to complete the transaction in GoBusiness.

Payment

(

Please review your fees and make payment.

DESCRIPTION		AMOUN
Fire Certificate		
Application Fee		\$264.0
	Subtotal	\$264.
	Total	\$264.

Payment method



Submitted application

After which, proceed to SCDF e-Services to make your payment at https://eservices.scdf.gov.sg/fisops/paym ent

Your application status will update to "Submitted".

If you did not make your payment within the **<u>14-day grace period</u>**, your application will be "Rejected".

We have received your application A confirmation email has been sent to you. **Application Status** APPLICATION APPLICATION ID EST. PROCESSING TIME STATUS Fire Certificate FC244676268 21 business days Submit Next Steps Your application is being processed. We will send you an email when your application status changes. You can also log in below to check its status on your dashboard. For application enquiries, you may contact GoBusiness Helpdesk at 63363373 or email AskGoBiz@crimsonlogic.com.sg Return to Dashboard ightarrow \odot

SCDF Payment Services For GIRO



Applicant to visit <u>https://www.scdf.gov.sg</u> or <u>https://bit.ly/3tjhj2l</u>

(click on the link or scan the QR code)





Internet Payment Services

① Note:

· The following payment modes are available:

1. Credit Card (Master/Visa)

2. eNETS Debit (Currently unavailable)

3. GIRO

- · For any enquiries regarding payment matters, please contact SCDF Customer Service at SCDF_CSC@scdf.gov.sg
- · Please DO NOT OPEN multiple browser tabs/pages simultaneously while accessing/making payment.
- · For applications of interbank GIRO accounts, please follow the instructions below

Download and fill in this GIRO application form 2 and post to:

Ministry of Home Affairs Headquarters

Finance Shared Services Centre

New Phoenix Park, 28 Irrawaddy Rd

Singapore 329560

· Note: New GIRO applications will take 21 working days to process. The outcome of the GIRO application status will be mailed to the applicant.

Select option 2 "Licence Fee"



Check and review the fees payable for your Fire Certificate and click "Continue"



(i) Fire Safety Plan V Fire Safety Licencing & Enforcement V Fire Safety Permit & Certification V Shelter Waiver V Payment



① Note:
Fields marked with * are mandatory field(s).
1. Please take note and ensure compliance with the instructions below. Any failure to follow these instructions may result in delay in processing of your
application.
a. Ensure all fields are completed.
b. If you have received any acknowledgement letter / charge report / other letters, please indicate the reference number under Reference No., and any
additional details in the Description of Payment field.
c. After payment has been made, please email FSSC_Billing_Collections@mha.gov.sg a copy of the receipt as well as any supporting documents
available (for example, scanned copies of any letters received) in order for us to facilitate the payment process.
d. Please note payment via bank transfer is available for payments above or equal to \$5,000.
2. Read the payment instructions in red.
3. Click "Next" to proceed.

Internet Payment Service

Name •:	Contact Number *:
Enter your name	Enter your contact number
Email Address *:	
Enter your email address	
Street Name *:	Block / Building No *:
Enter your street name	Enter your block / building number
Floor No:	Unit No:
Enter your floor number	Enter your unit number
Postal Code *:	Reference No *:
Enter your postal code	FCP/C/0002/24
Payment Description *:	
Enter your payment description	
Amount Payable •:	
\$231.00	

Fill in all the necessary information and click "Next".

Next



I Note:

- 1. To pay by eNETS Debit or Credit Card
 - · Select "Payment Mode" as Epayments (eNETS Debit / Credit Card).
 - From 11th July 2021, eNETS Debit will no longer be available for customers using Citibank. Customers are advised to check with Citibank for further information.
- 2. To pay by GIRO
 - Select "Payment Mode" as GIRO.
- GIRO payment is available if you have an existing GIRO account with SCDF.
 - a. Please note that once the GIRO reference number is successfully verified, you are not allowed to change the selected payment mode.
 - b. Please note that it will take 14 working days to process GIRO payments.

Internet Payment Service

Payment Fees:

\$231.00

Payment Mode:

GIRO

E-Payment Reference Number:

Enter your Reference Number

Verify ePayment GIRO Reference Number

GIRO Payment Option:

Fill in your GIRO Reference Number and click "Verify ePayment GIRO Reference Number"

If your GIRO Reference Number

Is correct (\mathbf{v}) , it will be Successfully Verified. Click "Next".



STUF Fire Safety Plan 🗸 Fire Safety Licencing & Enforcement 🗸 Fire Safety Permit & Certification 🗸 Shelter Waiver 🗸 Payment

Internet Payment Services

GIRO Reference Number has been Successfully Verified







I Note:

- 1. To pay by eNETS Debit or Credit Card
 - Select "Payment Mode" as Epayments (eNETS Debit / Credit Card).
 - From 11th July 2021, eNETS Debit will no longer be available for customers using Citibank. Customers are advised to check with Citibank for further information.

2. To pay by GIRO

- Select "Payment Mode" as GIRO.
- GIRO payment is available if you have an existing GIRO account with SCDF.
 - a. Please note that once the GIRO reference number is successfully verified, you are not allowed to change the selected payment mode.
 - b. Please note that it will take 14 working days to process GIRO payments.

Internet Payment Service

Payment Fees:	
\$57.00	
Customer Giro No.:	Bank/Branch:
Payment Mode:	
GIRO	



Verify the information and click "Next"



Once completed, Acknowledgement letter will be generated.

Frequently Asked Question

Why am I not able login to GoBusiness using my Singpass?

• Please ensure that the CorpPass administrator has selected "Ministry of Trade and Industry (MTI)" and "GoBusiness" as shown below in the CorpPass website (www.corppass.gov.sg).

Customised	d e-Service Acc	ess									
							T <u>Filter</u>	Search		Q	~ -
Govt. Agency 🛊	Assigned e-Services	¢	Role	¢	Parameters	÷	Authorisation Effective Date	la M	¢	Authorisation Expiry Date	¢
MINISTRY OF TRADE AND INDUSTRY (MTI)	GoBusiness		•		•						

What does the status mean in GoBusiness?

Fire Certificate Licences (New) • SCDF	Processing	Application: FC244039795	Updated on 25 May 2024, 12:14pm	Select Action V
Fire Certificate Licences (New) • SCDF	Submitted	Application: FC244676268	Updated on 24 May 2024, 09:24pm	Select Action V
Fire Certificate Licences (New) • SCDF	Approved	Application: FC244039796 Licence: SUB2024000031	Updated on 22 May 2024, 12:13am	Select Action V
Fire Certificate Licences (New) + SCDF	Draft	Application: FC244673604	Updated on 6 May 2024, 03:42pm	Select Action V
Fire Certificate Licences (New) + SCDF	Rejected	Application: FC234030175	Updated on 18 Apr 2024, 12:15am	Select Action V
Fire Certificate Licences (New) + SCDF	Submitted	Application: FC244041138	Updated on 25 Jan 2024, 03:20pm	Select Action V
Fire Certificate Licences (New) + SCDF	Outdated Draft	Application: FC244041118	Updated on 25 Jan 2024, 01:34pm	Select Action \checkmark

• Draft \rightarrow You have not submitted the application and awaiting for you to submit.

• Submitted → You have submitted the application but with "Offline Payment" or awaiting for GIRO deduction to take place.

• Processing \rightarrow Your case has reached SCDF for reviewing and approval.

• Rejected → Please check with SCDF as it may be due to Rejected Application or Rejected with no payment

• Approved \rightarrow Your application has approved by SCDF.

 Outdated Draft → Your draft application has passed beyond the grace period. To apply, please resubmit a fresh application.

Why my file not accepted?

Please check your file name should not contain any spacing. Examples:

- **X** Fire Certificate Renewal 2022
- X FC Renewal
- Fire_Certificate_Renewal_22
- FC_Form

Upload Documents

 FC Application Form

 Only 1 file at 7 MB or less.

 Image: The name must have no more than 130 characters and no spaces. Only letters (a-z), numbers (0-9), underscores (_), and hyphens (-) are allowed.

Difficulties in GoBusiness

If you have any difficulty accessing, please contact GoBusiness helpdesk at 6336 3373 or AskGoBiz@crimsonlogic.com.sg



Finance Matter

For enquires on GIRO, GIRO application status, GIRO Reference number or Finance matters, please email to fssc_billing_collections@mha.gov.sg.

How do I get started for GIRO?

Fill in Part 1 of GIRO <u>application form</u> and mail it back to them at:
Ministry of Home Affairs Headquarters
Finance Shared Services Centre
New Phoenix Park,
28 Irrawaddy Rd
Singapore 329560

How long do I need to wait for my GIRO arrangement to be effective?

GIRO application requires 21 working days to process.

I did not receive the Tax Invoice and payment has been deducted, who can I get it from? Email to <u>SCDF_CSC@scdf.gov.sg</u> with your Date of deduction for payment and GIRO Reference Number.